

Issues Reported to Cornwall Council to be presented at the April Parish Council meeting

REPORTED TO / REFERENCE	DATE / WHAT REPORTED	COMMENTS
Cornwall Council Transport W2601033	VAS Vehicle Activated Sign - The Narrows Hounster Hill	<p>24/3/26 Following an operation, Kate is currently off work. Do you know the latest situation regarding the VAS. Has it been checked lately? I have not checked it myself but since the video (apart from Roger Bews who may have contacted you directly!) no parishioners have reported any further issues to me. Kind Regards Karenza</p> <p>25/3/26 Hi, I asked for a few more seconds to be added to the timer after the vehicle travelling down the hill triggers the sensor. I mentioned to Kate we just need to be careful we don't have the timer set too long, as vehicles waiting at the bottom of the hill may think another vehicle is coming down the hill when it has already gone through (hope that makes sense).Regards Programme Development & Delivery Lead Cornwall Council</p> <p>10/4/26 Thank you for reporting an issue. Your report has been passed to our contractors for attention.</p> <p>9/4/26 - At 11:10am a driver was travelling up from Dodbrook towards Hounster Hill. A driver was waiting to drive up from West St. The driver from West St saw there were no cars driving down Hounster Hill, so proceeded to drive up the hill. The driver from Dodbrook followed. There were no cars coming down Hounster Hill but the VAS sign was activated.</p> <p>10/4/26 If you wish to keep a track of this, please make a note of the reference number. We pass all reports of faulty equipment received before 4pm to our repair contractor on the same day.</p> <p>18/4/26 Chased for update</p>
Cornwall Council W262170006	Uneven surface The Parade	<p>25/3/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. Closed</p>

Cornwall Council W262169952	Abandoned Highway sign - Millpool Head	25/3/27 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. Closed
Cornwall Council W262172570	Issue Details: Blocked Drainage Town: The Parade, Millbrook	15/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 16/4/26 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken.
Cornwall Council W262173440	Issue Details: Loose block paving outside Coop by ATM. Town, West Street, Millbrook	22/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 22/4/26 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken. 23/4/26 We have now carried out works and have made the reported issue safe.
Cornwall Council W262173467	Issue Details: Defective Road surface (Not Pothole) Town: Fore Street, Millbrook	22/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 23/4/26 We have inspected the reported issue and we have determined that it does not require attention at the present time. However, the area is subject to routine inspections, so should there be any significant deterioration then appropriate action will be taken at that time.
Cornwall Council Countryside report S1X6R9Q4-10100 8064009	Issue Details: Surface Defect, Eroded/Gullied Town: Middle Lane, Millbrook	22/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 30/4/26 Thank you for your email. A copy of your email has been forwarded to our local Highways Steward who will inspect the location and determine whether action is required in accordance with Cornwall Council's Highways Maintenance Manual. Whilst we endeavour to respond to every report in a prompt manner, please note that the Highway Steward covers a large geographical area and it may be several days before they inspect the site. 5/5/26 Thank you for your email. A copy of your email has been forwarded to our Area Steward who will inspect the location and determine what action is required. Whilst we endeavour to respond to every report in a prompt manner, please note that the Area Steward covers a large geographical area and it may be several days

		before he inspects the site. Many thanks for bringing this matter to our attention. New/alternative ref (XJW347G9-101008055531)
Cornwall Council W262173471	Issue Details: Potholes Town: Dawes Lane, Millbrook	22/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 23/4/26 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken. 24/4/26 Thanks Karenza, I will see if the sites are suitable for another form of surface treatment. As they are clearly prone to failing. This treatment is laid over the top of the existing surface and seals the area – its called Elastomac. Regards, 7/5/26 We have now carried out works and have made the reported issue safe.
Cornwall Council W262173652	Issue Details: Defective Road Surface (not potholes) Street: St Andrews St, Millbrook	23/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 27/4/26 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken. 7/5/26 We have now carried out works and have made the reported issue safe.
Cornwall Council W262173653	Issue Details: Defective Road Surface (not potholes) Street: St Andrews St, Millbrook	23/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 27/4/26 We have inspected the reported issue and we have determined that it does not require attention at the present time. However, the area is subject to routine inspections, so should there be any significant deterioration then appropriate action will be taken at that time.
Cornwall Council W262173654	Issue Details: Defective Road Surface (not potholes) Street: Fore St, Millbrook	23/4/26 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome. 27/4/26 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken. 7/5/26 We have now carried out works and have made the reported issue safe.
Cornwall Council CC00191199.	Issue Details: Fly-tipping Place: Millbrook	11/5/26 Thank you for contacting Cornwall Council.

		<p>We have received your fly tip report which has been submitted to our contractor. Your reference number is shown above. Please quote this number if you need to speak to us again about this report.</p> <p>13/5/26 Biffa carried out a site visit yesterday following a case being logged, photos were taken for evidence and reported to Community and Environmental Protection yesterday to pursue directly</p>
Cornwall Council W2601153	<p>Reference: W2601153 Asset: ELECTRONIC_SIGN - VAS629 (MILLBROOK:B3247 JCT WITH WEST STREET)</p>	<p>5/5/26 Issue detail: Sign not displaying: 10:25am on 23rd April Six cars coming down the road Parishioner was the second car looked behind and the sign had not lit up.</p> <p>5/5/26 Thank you for reporting an issue. Your report has been passed to our contractors for attention.</p>

Millbrook Parish Council reports issues when we see them, but members of the public can also report to Cornwall Council on a range of issues, from abandoned vehicles and anti-social behaviour to blocked drains and overgrown hedges.

Just go to their website: <https://www.cornwall.gov.uk/report-something/> and scroll down to select the required option.