

## Issues Reported to Cornwall Council 14/08/25 to 12/09/2025

| REPORTED TO / REFERENCE   | DATE / WHAT REPORTED  | COMMENTS   |
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| Cornwall Council<br>Countryside Report<br>M810ZLJ7-101007<br>763728 | 13/07/2025 West Meadow,<br>Millbrook  | 14/07/2025 Thank you for your report made to the Countryside Team.<br>West Meadow does not form part of the public rights of way network, therefore this is not something that falls under the remit of Cormac's Countryside Team. The site is maintained by Cormac Environment so I have forwarded your report to them and asked them to respond to you.<br>Kind regards Cormac   Countryside<br>26/8/25 Chased for an update   |
| Cornwall Council<br>101007766977                                    | 16/07/2025 06:25am<br>Cleanse Request Hounster<br>Hill , Millbrook                          | 16/07/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council. Any additional details : Not sure of the exact location but we have had reports of a diesel spillage on Hounster Hill (leaving Millbrook)<br>Thank you for submitting this form. Your case reference number is 101007766977. Please quote this number if you need to contact us about this report. Kind regards, Waste Management Team, Cornwall Council<br>26/8/25 Chased for an update<br>26/8/25 This was completed 16 July 2025. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team |
| Cornwall Council<br>101007770287                                    | 18/07/2025: Cleanse request<br>West Street, Millbrook. Type<br>of waste : Leaves and debris | 18/07/2025 Thank you for submitting this form. Your case reference number is 101007770287. Please quote this number if you need to contact us about this report Kind regards Waste Management Team Cornwall Council<br>19/07/2025 Thank you for your email which has been received by Cormac Solutions Ltd. It will be assigned to an appropriate person in our Environment team and we aim to respond within 10 working days.<br>26/8/25 Chased for an update<br>26/8/25 This was completed 19 July 2025. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team   |

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| <p>Cornwall Council<br/>101007770295</p>   | <p>17/07/2025: Cleanse Request St Andrews St, Millbrook. Type of Waste: Leaves and debris blocking the drain</p> | <p>18/07/2025 Thank you for submitting this form. Your case reference number is 101007770295. Please quote this number if you need to contact us about this report. Kind regards Waste Management Team Cornwall Council<br/>26/8/25 Chased for an update<br/>26/8/25 This was completed 19 July 2025 Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team</p>   |
| <p>Cornwall Council<br/>101007772405</p>   | <p>21/07/2025 09:05 Cleanse request: Leaves St Andrews Street, Millbrook</p>                                     | <p>21/07/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council<br/>23/07/2025 I have copied in Cornwall Councils Waste Management Team who manage the street cleansing requests and copied in our Highways Steward for information. Kind regards Sarah Green   Assistant Team Leader Cornwall Highways.<br/>26/8/25 Chased for an update<br/>26/8/25 This has now been completed 22 July 2025. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team</p>  |
| <p>Cornwall Council<br/>101007772431</p>   | <p>21/07/2025 09:05 Cleanse request: Lots of leaves likely to block drains, St Andrews Street, Millbrook</p>     | <p>21/07/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council<br/>26/8/25 Chased for an update<br/>26/8/25 This has now been completed 22 July 2025 1039am. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team</p>  |
| <p>Cornwall Council<br/>Countryside Issue<br/>RI469E29-101007<br/>755450<br/>Defect Number:<br/>W252127643</p> | <p>22/07/2025 Defective Road Surface (not potholes) Between New St &amp; The Parade, Millbrook</p>               | <p>22/07/2025 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.<br/>22/07/2025 Dear Karenza, Thank you for your email dated 4th July 2025 regarding the condition of an unclassified road at The Parade, Millbrook, which has been forwarded for our attention by the Countryside team.<br/>In this instance we have logged your highway defect onto Cornwall Council's web-based electronic reporting system. Please note your defect number is W252127643. This has been forwarded to our Highway Safety Inspector who will inspect the location and determine what action is required in accordance with Cornwall Council's Highways Maintenance Manual and arrange for repairs to be carried out as necessary. Kind regards Sara Hooper   Team Leader (Administration) Cornwall Highways<br/>23/07/2025 We have inspected the reported issue and have determined that it is not an immediate safety hazard. However, we will place it on a list for consideration at a later date, subject to available</p> |

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|   |   | <p>funding. The area is also inspected regularly so should there be any significant deterioration in the meantime then more immediate action will be taken.</p>  |
| <p>Countryside Issue<br/>BX850DS4-101007<br/>744592</p>                           | <p>24/6/25 Steps Footpath<br/>between New St and<br/>Newport Street</p>   | <p>26/06/25 Dear Karenza, Thank you for your report regarding a crack in the footpath between New Street and Newport Street. Would you be able to get some photos of the crack for me please? I look forward to hearing from you. Kind regards<br/>Katie Jose   Countryside Information Officer<br/>Cormac<br/>30/6/25 - Photos sent</p>   |
| <p>Countryside report<br/>BJ04CTP0-101007<br/>736823</p>                          | <p>29/07/2025 - The Pipes,<br/>behind the Tanyard,<br/>Millbrook</p>  | <p>Previously reported on 16/6/25.<br/>29/7/25 reminder request to clear pathway sent<br/>15/08/25 Path cleared</p>  |
| <p>Countryside Issue<br/>6HY3SZQ4-10100<br/>7736603</p>                           | <p>29/07/2025 - The Bridleway,<br/>Millpool Head, Millbrook</p>   | <p>Previously reported on 16/6/25.<br/>29/7/25 reminder request to clear bridleway sent<br/>15/08/25 Path cleared</p>  |
| <p>Cornwall Council<br/>101007798794</p>  | <p>05/08/2025 - rubble spotted<br/>on the kerbside of West<br/>Street</p>   | <p>06/08/2025: Acknowledgement received.<br/>Photograph sent by email.<br/>26/8/25 Update requested<br/>This was completed 7 August 2025. Kind Regards<br/>Simon Grove   Customer Experience Officer  <br/>Waste and Recycling Team</p>  |
| <p>Cornwall Council<br/>Countrywide<br/>Access<br/>EXB58987-101007<br/>800134</p> | <p>07/08/2025: Vegetation on<br/>the surface and overhead,<br/>brambles and broken wall on<br/>Bennetts Lane.</p> | <p>08/08/2025: Acknowledgement received.<br/>15/08/2025 Dear Karenza<br/>Thank you for reporting the overgrown footpath, as per your report below.<br/>I have logged details on our data management system and have made contact with the adjoining landowners to request the vegetation is cut back and the wall looked at.<br/>I thank you for bringing these matters to our attention. Kind regards Katie Jose   Countryside Information Officer</p>  |
| <p>Cornwall Council<br/>CC00075920</p>  | <p>Untaxed abandoned vehicle<br/>in the village hall car park</p>   | <p>11/08/2025 Unless we are already aware of the vehicle, an officer will normally visit to carry out an inspection. The timescale for carrying this out will depend upon the circumstances and any other enquiries made. Where the condition of an abandoned vehicle suggests this could be a danger to the public this inspection will be prioritised (usually within 24 hours).</p> <p>If further information is required the officer will contact you to discuss. Otherwise, we will contact you after the vehicle has been inspected. The officer may also contact you if we are already aware of the vehicle due to other reports, particularly if an investigation has already been</p> |

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|  |  | <p>carried out. Vehicles previously inspected and not deemed abandoned will not normally be considered for re-inspection unless 3 months have passed since the first inspection and the vehicle has remained in exactly the same position.</p> <p>26/8/25 Vehicle still in Car Park</p>   |
| <p>Cornwall Council<br/>W252129571</p>   | <p>15/08/2025 Issue Details:<br/>Other. West St Car park<br/>Town: MILLBROOK</p>                           | <p>15/08/2025 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.</p> <p>18/08/202 We have inspected the reported issue and have verified that it requires attention. We will notify you when works have been undertaken.</p> <p>20/08/2025 We have now carried out works and have made the reported issue safe.</p>   |
| <p>Cornwall Council<br/>W252129784</p>   | <p>19/08/2025 Defective Road<br/>Surface (not potholes) Mill<br/>Rd, Millbrook</p>                         | <p>19/08/2025 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.</p> <p>22/08/2025 We have now carried out works and have made the reported issue safe.</p>   |
| <p>Cornwall Council<br/>W252129789</p>   | <p>19/08/2025 Pothole less<br/>than 20mm, Dawes Lane,<br/>Millbrook</p>                                    | <p>19/08/2025 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.</p> <p>22/08/2025 We have now carried out works and have made the reported issue safe.</p>   |
| <p>Rame Group<br/>Practice</p>           | <p>20/08/2025 Condition of<br/>outside area/windows of<br/>Rame Group Practice</p>                         | <p>20/08/2025 Following complaint from a parishioner, photos sent to Practice Manager on the condition of the outside of the building and that people were surprised that it was shut - not everyone uses social media. Practice Manager confirmed that she would make sure a note was put on the door.</p>   |
| <p>Cornwall Council<br/>W252130099</p>   | <p>22/08/2025 Flooding and<br/>Blocked Drains - Southdown<br/>Rd to Dawes Lane</p>                         | <p>23/08/2025 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.</p> <p>26/08/25 We have inspected the reported issue and we have determined that it does not require attention at the present time. However, the area is subject to routine inspections, so should there be any significant deterioration then appropriate action will be taken at that time.</p>  |
| <p>Cornwall Council<br/>101007813165</p> | <p>19/08/25 Cleanse request.<br/>Nearest Street Location:<br/>BLINDWELL HILL. Type of<br/>waste : Mud.</p> | <p>21/8/25 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council. Details of your form submission follow Illegal hedge cutting reported by a parishioner to Cornwall Highways - report reference W252127942. Email received from parishioner 29/07/2025 As you know, I have been in contact with Cornwall council regarding illegal hedge cutting along Blindwell hill. The report reference given to me is W252127942. Unfortunately, more cutting was carried out by Mr</p> |

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|                                  |   | Simon Lippell and his contractors on Saturday 26th July. Blindwell hill was illegally closed to traffic with no notice, making it very difficult for residents. The contractors told residents of the hill that they would be returning on Monday and Tuesday this week to finish off the job (leaving bollards along the hill). However, they have not yet returned and Blindwell hill has been left in a rather hazardous state with unsupported branches left along the hedge and debris in the road. If we get heavy rain all this debris (ankle deep in places), will block the drains. |
| Cornwall Council<br>101007829434 | 29/08/25 Cleanse Request<br>Nearest Street Location:<br>ROAD FROM NEW<br>STREET TO THE PARADE<br>First noticed on 2025-08-29<br>at 08:30<br>Type of waste : Mud<br>Any additional details : Mud<br>all over street following<br>heavy rain  | 29/08/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council   |
| Cornwall Council<br>101007830441 | 29/08/25 Cleanse Location<br>Nearest Street Location:<br>ST ANDREWS STREET<br>First noticed on 2025-08-29<br>at 18:25<br>Type of waste : Leaves<br>Any additional details :<br>Leaves and tarmac debris /<br>stone chippings around the<br>drain following heavy<br>rainfall overnight on 28th<br>August 2025 | 29/08/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council<br><br>02/09/25 Dear Karenza, Thank you for your 2 emails with regards to the street cleanse, I can confirm that both reports have been actioned and cleared on Saturday. Photos attached. With regards to the photos not being able to be attached this has been flagged and we hope to have this resolved. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team  |
| Cornwall Council<br>101007830540 | 29/08/2025 Cleanse<br>Location Nearest Street<br>Location: ST ANDREWS<br>STREET First noticed on<br>2025-08-29 at 18:00<br>Type of waste : Dust/Dirt<br>Any additional details :<br>Debris on speed bump<br>following heavy rainfall  | 29/08/2025 This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council<br><br>02/09/25 Dear Karenza, Thank you for your 2 emails with regards to the street cleanse, I can confirm that both reports have been actioned and cleared on Saturday. Photos attached. With regards to the photos not being able to be attached this has been flagged and we hope to have this resolved. Kind Regards Simon Grove   Customer Experience Officer   Waste and Recycling Team  |

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| <p>Environment Agency 02424251</p>          | <p>Blockage in Watercourse in Culvert between West Street Car Park and The Works units</p>  | <p>Dear Karenza Heald, Thank you for your report of Blockage in watercourse at 10:30 am on 29 August 2025. We have logged your report as a potential environmental incident. Your reference number: 02424251 The Environment Agency will look into the incident and take appropriate action. This may involve passing your report on to other agencies. Do not reply to this message. Someone will contact you separately if we need more information (including photos if you have them) to help us deal with the problem. Kind regards, Environment Agency other agencies. Do not reply to this message. Someone will contact you separately if we need more information (including photos if you have them) to help us deal with the problem. Kind regards, Environment Agency</p> |
| <p>Cornwall Council W252130960</p>          | <p>01/09/25 Worn Road Markings The Narrow, West Street, Millbrook, PL10 1AE</p>   | <p>01/09/25 Thank you for your report reporting an issue. We will carry out an inspection and notify you of the outcome.<br/>02/09/25 We have inspected the reported issue and have determined that it is not an immediate safety hazard. However, we will place it on a list for consideration at a later date, subject to available funding. The area is also inspected regularly so should there be any significant deterioration in the meantime then more immediate action will be taken.</p>  |
| <p>Cornwall Council Case No: CC00080391</p> | <p>Fly tipping (bag of old clothes) - on the corner of Blindwell Hill</p>   | <p>02/09/2025: Reported around 7:40pm<br/>03/09/2025: Notification that the fly tip was removed received.<br/>03/09/25 Dear Resident Just to inform you that the fly tip has now been removed. Please do not reply to this email as it has been sent from an unmonitored mailbox. Yours faithfully Waste Management</p>   |
| <p>Cornwall Council 101007833215</p>        | <p>Cleanse Request Report<br/>Cleanse Location<br/>Nearest Street Location: ST JOHNS ROAD<br/>First noticed on 2025-09-02 at 13:19<br/>Type of waste : Mud<br/>Any additional details : Mud, debris and stones on St Johns Road (following severe heavy rainfall)</p> | <p>This is an acknowledgement of your report of a cleanse request that requires action by Cornwall Council.<br/><br/>No response as at 15/9/25.</p>   |

Millbrook Parish Council reports issues when we see them, but members of the public can also report to Cornwall Council on a range of issues, from abandoned vehicles and anti-social behaviour to blocked drains and overgrown hedges.

Just go to their website: <https://www.cornwall.gov.uk/report-something/> and scroll down to select the required option.